

Knoco CVs



Nick Milton

Dr. Nick Milton is a director and co-founder of **Knoco Ltd** - a Knowledge Management consultancy comprised of seasoned knowledge management practitioners, mentors, and coaches. Knoco Ltd have been in business since 1999 – probably Britain’s longest established Knowledge Management consultancy.

Nick has unparalleled experience in developing and applying knowledge management for business benefit. He spent two years at the centre of the team that made BP the leading KM company in the world, acting as the team Knowledge Manager, developing and implementing BP’s knowledge of "how to manage knowledge", and coordinating the BP KM Community of Practice. Prior to this role he had worked for 5 years as Knowledge Manager for BP Norway.

Working with Knoco Ltd, Nick has been instrumental in developing and delivering KM strategies, implementation plans and services in a wide range of different organizations. He has a particular interest in harvesting, capturing and collating Best Practice, and has managed major Best Practice knowledge capture programs, particularly in the area of mergers and acquisitions, and high technology engineering. He is the author of a recent book “Knowledge Management for Teams and Projects (Chandos Publishing, 2005), and co-author of “Performance through Learning – knowledge management in practice” (Elsevier, 2004). He has published many articles and Masterclasses in the KM press/

Nick is a widely recognized coach and trainer, and has spoken at many international conferences, such as Unicom, EEMA, EBIC and the IT Directors Forum. In 2007 he was awarded “Lecturer of the year” from Chalmers University. Nick has an MA in Natural Sciences (1st Class) from the University of Cambridge, England, and a PhD from the University of Wales. He lives near Bath, UK



Tom Young

Tom specialises in assisting senior management articulate the benefits of systematically managing the knowledge of their organisation. His value- adding approach not only stimulates thought but challenges "the way we do business around here". He is a highly respected facilitator and coach. Tom is one of a very small group of individuals who have the proven capability to take a KM program from strategy development in the boardroom all the way to front line implementation. Tom was the lead consultant during the work with PTTEP.

Tom is a Chartered Engineer and had an early career in manufacturing and new product development. He then transitioned back into the oil industry and moved towards the business side of the industry, formalised this with an MBA and becoming a Business Manager with BP. Business re-engineering roles in Internal Audit prepared

him for the award winning Virtual Teamworking Project and eventually to become a founding member of the BP Knowledge Management Team.

Tom now chairs Knoco Ltd. Tom has a global perspective and extensive experience of assisting companies to prepare business cases to support the introduction of their knowledge management programme. He is a Chamber of Commerce Past President.



Ian Corbett

Ian Corbett is Knoco's man on the ground in Africa. Based in Cape Town, Ian is introducing southern African leaders and businesses to the benefits of Knowledge Enabled Performance™. So far, his experiences show that Knoco's dialogue-rich approach is well suited to a continent that is characterised by diversity.

Ian is fascinated by the role that leadership and social networks play in releasing the innovative potential of people and teams. Ian has extensive KM facilitation experience. He specialises in designing and running integrated learning programmes that accelerate personal growth and enable teams to rapidly develop innovative solutions.

Ian developed and implemented a Knowledge Management strategy as part of the strategic review for De Beers whilst he was the Intellectual Capital Manager of the Operations and Exploration Division.

Ian holds a PhD from the University of Cape Town. He attended the Advanced Management Programme at Templeton College, Oxford. He is an Associate of Warwick University's Knowledge and Innovation Network.



Carol Gorelick

Carol has extensive experience facilitating on site and virtual project teams to build internal capacity at the individual, team and organizational level. Her efforts work to produce sustainable results. Carol has used the Knowledge Enabled Performance methodology in a wide variety of corporate, non profit, and educational settings, including her work as a faculty member in an innovative project based and team taught executive MBA program at Pace University. In addition, she has led major knowledge management and organizational learning projects as Director of Corporate Systems and Training at American Express, and Vice President Administration-Support Services at Prudential Securities.

Carol is a Trustee of the Society for Organizational Learning where she uses her unique mix of skills and methods to enhance organizational performance at a variety of companies, including: AT&T, Harley Davidson, Intel, Unilever, and the World Bank.

Carol holds a doctorate from The George Washington University in Human and Organizational studies as well as an MBA from the Executive Program at Pace University.